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3/10/2020

Residents and Family Members,

We know some of you may be concerned about the spread of COVID-19 (the new coronavirus) being reported in the media and how it may impact us here at Douglas County Health Center. Ensuring residents are cared for in a safe and healthy environment is our greatest concern. The Centers for Disease Control and Prevention (CDC) have recommended a variety of steps that we are implementing to help reduce the potential for the virus to enter our building.

At this time, we are restricting all visitation to DCHC due to the Covid-19 outbreak in our community in order to protect our vulnerable resident population. There will be special exceptions made for extenuating circumstances. We would like to reassure all residents and families that there are no current Covid-19 illnesses at DCHC. We recognize the hardship this restriction may cause and understand that connecting with family members is incredibly important. There are a variety of ways to consider connecting with your family member. These may include telephone, email, text, or through Skype or Facebook. Until further notice.

- No visitation to DCHC starting 3/11/2020 at 0800
- All resident outings will be placed on hold.
- All non-essential community partner visits will be placed on hold.
- All non-essential resident appointments will be rescheduled.
- All large group activities will be placed on hold and accommodated on the resident neighborhoods.

Douglas County Health Center is following the recommendations of the CDC on prevention steps, including following strict handwashing procedures, and in many circumstances, wearing gowns and gloves when interacting with residents who are sick. We also are staying up-to-date with the CDC recommendations as they are updated. In addition, DCHC is in close contact with the local and state health department and are following their guidance.

Should you have any questions, please feel free to contact DCHC Infection Prevention at 402-444-6375. For general COVID-19 questions, you may also call the COVID-19 information line at 402-444-3400. For additional information, please visit the CDC's coronavirus disease at https://www.cdc.gov

Sincerely,