



Douglas County
Health Center

Erin Nelson, Pharm D, CNHA
Administrator

Karina Bishop, M.D.
Medical Director

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To Our Residents, Resident Representatives and Family Members:

We want to thank all of you for your patience, understanding and support through the COVID-19 pandemic. We are continually evaluating and refining processes to ensure our residents are cared for in a safe and healthy environment. Over the past several weeks, we have known heartache and joy. Unfortunately, even with all of the precautions, we did have some of our resident family succumb to this terrible virus. We also have celebrated several recoveries. As of today, we have the following:

Positive diagnosis for COVID-19:

Residents within the facility - 4

Residents outside the facility - 3

Staff - 1

of residents and staff with COVID symptoms within the last 72 hours - none

In an effort to keep you informed of changes to the above information, we will provide updates at least weekly or as changes occur. This information will be posted on our website at www.DouglasCountyHealthCenter.com. If your loved one should be tested for COVID-19, or another resident on your loved-one's floor tests positive, you will be personally notified.

We continue to work very closely with the local and state health departments and our UNMC Infectious Disease consultant. We follow the most current recommendations of the CDC on preventative steps and the regulations of Centers for Medicare and Medicaid and Department of Health and Human Services.

In order to minimize the threat of increased COVID diagnoses, we will maintain current visitation restrictions, and continue to screen residents/visitors/staff, adhere to appropriate precautions, including wearing required personal protective equipment, practice good hand hygiene and keep the environment as clean and clutter-free as possible. In the near future, we will be sending out additional communication regarding what everyone can do to help keep resident rooms organized and personal belongings at a level manageable for effective cleaning and overall safety of staff and residents.

Should you have any questions, please contact DCHC Infection Prevention at 402-444-6375. For general COVID-19 questions you may call the COVID-19 information line at 402-444-3400. For additional information, please visit the CDC's website at www.cdc.gov.

We have received an abundance of community support for both residents and staff, and we are truly humbled with the trust you have placed in us for your loved-one's care. We will continue to push through this trying time.

Hope lives here.

DCHC Administration