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**Medical Director** 

Douglas County Health Center

August 19th, 2020

To Our Residents, Resident Representatives and Family Members:

We want to thank all of you for your understanding over the last few months. The COVID-19 pandemic has been an unprecedented challenge and has forced us to make changes to our normal processes. We continue to follow all CMS guidelines as we focus on the safety and well being of our residents.

As of today, we have the following:

Total Positive diagnosis for COVID-19: 1
Residents within the facility - 0
Residents outside the facility - 0
Staff- 1 staff member as of 8/18/20- Community acquired
# of residents and staff with COVID symptoms within the last 72 hours - 0

As the DCHC team is developing a reopening plan for the facility, there are a few key short term goals that we would like to accomplish. We hope to return to Phase 1 soon:

- Allowing the residents to spend time on their units outside of their rooms
- Allowing the residents to go outside to one of our Courtyards
- Allowing residents in small groups (less than 6) to have activities
- Allowing residents to eat in the dining room in small groups (less than 6)

We are continuing to send updates in our Family Newsletter and putting photos of the residents on Life Loop.

Please continue to reach out to the Nursing and Social Work staff members for any questions or concerns about your loved ones.

I understand this has been a very difficult time for the residents and their families. We are eager to reopen the facility, and we are actively taking steps to do so.

Sincerely, DCHC Administration