



# DOUGLAS COUNTY HEALTH CENTER/COMMUNITY MENTAL HEALTH CENTER

## Board of Trustees Meeting Minutes for Monday, September 18, 2023

Douglas County Health Center/Community Mental Health Center  
4102 Woolworth Avenue

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### I. Call to Order

Vice Chair Boyle called the meeting to order at 9:00 a.m. and stated that the meeting was being conducted in compliance with Nebraska's Open Meetings law, a copy of which is located on the back wall.

Vice Chair Boyle called the roll at 9:00 a.m. Vice Chair Boyle, Trustees Cavanaugh, Friend, Morgan and Rodgers were present for the meeting. Vice Chair Borgeson, Trustee Garcia was not present.

### II. Consent Agenda

Vice Chair Boyle called for a motion to approve the Consent Agenda at 9:01 a.m. Trustee Rodgers moved and Trustee Morgan seconded. Yeas: Boyle, Cavanaugh, Friend, Morgan and Rodgers voted. Motion passed.

### III. Citizen Comments

Vice Chair Boyle called for members of the audience to be heard regarding any item not on the agenda.

### IV. Action

No items on the agenda.

### V. Discussion

#### Netsmart Electronic Medical Record for CMHC

Carrie Rahman and Sherry Driver are speaking.

A presentation was provided by Ms Rahman and Ms Driver. Ms Rahman provided an overview of the cost of the new system vs the cost of Meditech, the current system. She summarized a list of benefits including the implementation timeline, a patient portal and an outpatient clinic specific system, web/browser instead of hosting services in Meditech, improved financial platform, AI technology, current products that are interfaced with Netsmart and no outside consultants needed for building or training. Netsmart was reviewed by multiple CMHC staff in addition to the representatives from the pharmacy, billing, medical records, DOTComm and the providers. Staff also contacted current mental health facility users. The system is updated to adapt to technological trends in the industry and regulatory mandates.

### VI. DCHC/CMHC Routine Reports & Updates

#### a. Admin Update

Ranae Manning is speaking.

Advance notice of the meeting was given by publication in The Daily Record, a legal newspaper. The notice advised that an agenda kept current was available for public inspection in the Office of the Administrator of Douglas County Health Center.



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9/18/2023

9:00 AM

Ms Manning provided a summary of the operational highlights including new vaccine requirements for nursing homes and new proposed federal staffing mandates for nursing homes which staff will be providing feedback on. She highlighted the LB227 pilot program, which addresses the transfer of patients with complex health needs from acute care hospitals to post acute care settings, which include facilities that provide skilled nursing or long-term care.

Ms Manning provided an update on the current census and occupancy, payor recap, current FTE's and staff numbers and the staffing report for nursing for the first quarter of budget year 2024. She reported resident engagement goals for 2023/2024, which include a more robust volunteer program, return of activities, entertainment from local organizations, an increase in community outings and staff and resident engagement.

Trustee Cavanaugh asked questions regarding the current cases of covid, the new vaccination policy and asked about the definition of complex patients.

**b. CMHC Routine Reports including COVID-19 Update**

Sherry Driver is speaking.

Ms Driver provided August highlights for the inpatient unit regarding medical screening, patient demographics, payer and referral sources, length of stay and discharge status and primary and secondary diagnoses. She noted that 9%, or 6, of the 68 inpatient discharges were readmitted. Five of them went home initially; typically, readmissions come from shelters or have significant codependency issues.

Ms Driver also reviewed Inpatient admissions and occupancy, discharges, average length of stay. For the outpatient clinic, she provided data for program admissions, triage, nurse, MD/APRN and therapist appointments. She noted that CMHC is still low on therapists and social workers due to a shortage in the community or many choosing to work in their own offices. They are working with students to encourage them to work with CMHC.

Discussion was held on how to get word out in the community about CMHC and how to draw students and new employees to the facility.

**VII. Executive Session**

There was no need for an executive session.

**VIII. Adjourn**

Vice Chair Boyle adjourned. The meeting was adjourned at 10:01 a.m.

**Next Meeting will be held on Monday, November 20, 2023 at 9:00 a.m. at the Douglas County Health Center.**