

June 25, 2020

Dear Resident's, Families and Staff of the Buffalo Lake Healthcare Center:

The results of the third round of COVID-19 testing is complete.....

We are feeling so very fortunate and humbled to announce that everyone has tested **NEGATIVE** for COVID-19 during our third round of testing.

What does this mean:

- 1) We are done testing *for now*, if we had a positive case identified we may need to complete facility wide testing again.
- 2) We will be opening the Beauty Shop on Monday. There will only be one person in the beauty shop at a time as we will follow MDH guidelines.
- 3) Staff and Residents/Tenants will continue to wear **all** the Personal Protective Equipment (PPE) we have been wearing.
- 4) No unnecessary appointments for residents/tenant will be scheduled, we continue to access telehealth options.
- 5) No visitors in the building except for compassionate care/end of life situations.
- 6) Window visits are encouraged, **if the window is open you must remain 8 feet from the window and wear a mask.** It has been identified that closed window visits seem to work better for our residents. By calling them and talking with them on the phone they are able to see you through the window without a mask. If you would like staff help with this please call ahead of time to arrange.
- 7) Zoom or Facetime meetings work great for most of our residents, please contact Lyn or Michelle to arrange.
- 8) At this time we will not be starting outdoor visits due to an increase in cases in our county.

General Info:

As we continue to follow the COVID-19 situation in our area we have been made aware of a significant increase in the number of cases. Renville County has seen its first death in an elderly individual this week. Because of this we need to be extremely cautious in the days ahead. We **will not** be moving forward with opening up at this time. We **will not** be starting outdoor visits as some facilities have. We continue to allow screened visitors for compassionate care/end of life situations.

We are currently reviewing some of our in-facility processes and our next steps will be reviewing what going back to allowing communal dining/activities would look like for our facility. We know this is not ideal and we hope and pray that this will change for us soon.

Thank you everyone all for of your support, words of encouragement and random acts of kindness. We are blessed!

Sincerely,

Mark Rust, Administrator

Kendra Hiles, Director of Nursing