



Minnesota Department of Human Services and Minnesota Department of Health

# Nursing Home Report Card

January 9, 2023

Dear BLHCC Resident:

The Minnesota Departments of Health and Human Services would like to know what you think of this nursing home. We publish a Nursing Home Report Card website (<http://nhreportcard.dhs.mn.gov/>) which people can use to help them choose a nursing home. We include the opinions of people who live in nursing homes because you “know best” about the quality of life and services here.

DHS has partnered with Vital Research, an independent research firm, to conduct the surveys. The Vital Research interviewer visiting you on **Thursday, January 19, 2023 or Friday, January 20, 2023. The interviewer will arrive around 8:30 AM and will be here all day.** They will ask you some questions about your life in the nursing home at Buffalo Lake Healthcare Center. The interview will take about 20 minutes and you can stop at any time. Only the interviewer will know your answers to the questions; no one else will know what you said. Your answers will not negatively affect the services that you receive. We will combine your answers with the answers from other residents here. We will share these combined answers on the Nursing Home Report Card.

Vital Research requires interviewers to be fully vaccinated against COVID-19 and follow steps to reduce the risk of spreading infectious diseases. Vital Research’s detailed Infectious Disease Safety plan can be found on the project website [vitalresearch.com/mnsurvey2022](https://vitalresearch.com/mnsurvey2022).

We hope you will agree to share your opinions. They will help others make the nursing home choice that is right for them. If you have any questions, contact Teresa Lewis at the Minnesota Department of Human Services at 651-431-4208 or [teresa.lewis@state.mn.us](mailto:teresa.lewis@state.mn.us). Thank you for your help in letting others know about your nursing home.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Susan Winkelmann'.

Susan Winkelmann, Assistant Director  
Health Regulation Division  
Minnesota Department of Health

A handwritten signature in blue ink, appearing to read 'Valerie Cooke'.

Valerie Cooke, Director  
Nursing Facility Rates and Policy Division  
Minnesota Department of Human Services

Health Regulation Division • (651) 201-4101 •

<https://www.health.state.mn.us/about/org/hrd/index.html>

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<https://mn.gov/dhs/people-we-serve/seniors/services/nursing-homes/>

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